

Warranty Policy

ITR WARRANTY – GENERAL PROVISIONS

The limited warranty coverage described below is provided by ITR to the original purchasers of components designated as Repair Parts by ITR. Under this warranty, ITR will replace or repair, at its option, any parts (except those specified below) of a Repair Part that, as delivered to the original purchaser, are defective in material or workmanship. Performance of this warranty will be free of charge for parts, except as otherwise stated below.

Repair Parts warranty coverage applies only to purchases from ITR and, except as otherwise provided, is extended only to the original purchaser of the Repair Parts.

PERIOD OF WARRANTY

ITR REPAIR PARTS sold by ITR are warranted to be free from defects in material and workmanship under normal use and service for a period of 12 months from the date of ITR's delivery to the original purchaser and starting from Bill of Lading or Invoice date.

USCO UNDERCARRIAGE PARTS (Track Groups, Track Link Assemblies, Shoes, Rollers, Front Idlers, Segments and Sprockets) sold by ITR are covered against breakage and leakage.

ITR covers 100% of the cost of undercarriage parts necessary to repair the ones that breaks under normal use due to defective material and workmanship for a period of:

- ✓ 12 months from the date of purchase by any end user, or
- ✓ 1800 working hours,

whichever occurs first.

USCO SALT TRACK CHAINS AND SALT TRACK ASSEMBLIES are covered by a **WET TURN ASSURANCE**. At turn time, if any joints are dry, ITR will cover 100% of the cost of parts required to complete a wet bushing turn of salt track link assemblies equipped with approved shoes (please refer to the "SHOE WIDTH CHART"), for a period of 2 years (from the date of ITR's delivery to original purchaser starting from the Bill of Lading date or Invoiced date or 3000 working hours or until the bushings are 100% worn in normal impact job sites, whichever comes first.

Link assemblies equipped low ground pressure or wider than standard shoes as published by USCO (please refer to the "SHOE WIDTH CHART" below) will be subjected to a 50% deduction of necessary parts cost; swamp shoes or self-cleaning shoes are not covered.

The wet turn assurance will apply if the following general conditions are met:

- ✓ Only for crawler dozer/loader applications;
- ✓ Unaltered links (not welded);
- ✓ Link wear not exceeding 75% (beyond this the turn job is not economical);
- ✓ In high impact job sites, original bushings not exceeding 75% worn on O.D. (high impact sites are forestry, rock, demolition, etc.).

ITEMS NOT COVERED

Any compensation for damages to the purchaser shall not exceed the invoiced price of the claimed products. Therefore, ITR is NOT responsible for the following:

- ✓ Labour charges.
- ✓ Transporting the product to and from the place where the service is performed.
- ✓ Transportation and packing charges to the original purchaser.
- ✓ Tax/Duties and similar paid by the original purchaser.
- ✓ Depreciation or damage cause by normal wear, lack of reasonable and proper maintenance, failure to follow operating instructions, misuse, lack of proper protection during storage, vandalism, the elements, collision or other accident.
- ✓ Normal maintenance and replacement of maintenance and wear items, such as filters, coolants, and conditioners, belts, dry brakes and dry clutch linings.
- ✓ Any defect in a non-covered component, or damage to and/or failure of a covered component caused by a defect in a non-covered component.
- ✓ Damage caused by improper service and/or installation.

UNAPPROVED SERVICE OR MODIFICATION

USCO is relieved of its obligation under this limited warranty if:

- ✓ The user has not practiced good maintenance and service procedure; or
- ✓ Service (other than normal maintenance and replacement of service items) is performed by someone other than ITR; or
- ✓ The product is modified or altered in ways not approved by ITR; or
- ✓ Any product has been disassembled prior to return to ITR for warranty inspection.

PARTS REPLACED UNDER REPAIR PARTS LIMITED WARRANTY

Only new or remanufactured parts or components furnished or approved by ITR, will be used if ITR elects to repair the product. If any such part or component is defective in material or workmanship when installed in the product, ITR will replace or repair, as it elects, such defective product, provided the defect is reported to ITR within 30 days from when it first occurred and still within the period of warranty.

OBTAINING WARRANTY

To obtain an **ITR REPAIR PARTS** limited warranty, the purchaser must request warranty from ITR within 30 days from discovery of defects. When making such a request, the purchaser must present evidence of the product's delivery date, make the product available at ITR's place of business if required to by ITR itself, and inform ITR in what way the purchaser believes the product to be defective.

Failed parts become ITR's property and kept for 90 days or until an ITR disposition is given, whichever occurs first.

Travel time and mileage charges are the responsibility of the purchaser.

NO IMPLIED WARRANTY OR OTHER REPRESENTATION

Where permitted by law, neither ITR nor any company, affiliated with it - makes any warranties, representations or promises, express or implied, as to the quality, performance and freedom from defect of Repair Products, other than those set forth on this page, and NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS IS MADE.

LIMITATION OF PURCHASER'S REMEDIES

Where permitted by law, the purchaser's only remedies in connection with the breach or performance of any warranty on any **ITR REPAIR PARTS** are those set forth on this page.

IN NO EVENT, WILL THE DEALER, USCO OR ANY COMPANY AFFILIATED WITH USCO, BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF PROFITS, RENTAL OF SUBSTITUTE EQUIPMENT OR OTHER COMMERCIAL LOSS. IN THE EVENT ABOVE, LIMITED WARRANTY IS DEEMED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, PURCHASER'S BACKUP REMEDY IS LIMITED TO REIMBURSEMENT OF THE RETAIL PRICE ACTUALLY PAID FOR THE SUBJECT PARTS.

ITR SHOE WIDTH CHART (DOZER/LOADER)

LINK PITCH – NEW	MAXIMUM SHOE WIDTH
mm/inch	mm/inch
155.6 (6.125)	406 (16)
160.0 (6.30)	406 (16)
171.5 (6.75)	460 (18)
175.5 (6.91)	560 (22)
190.0 (7.50)	560 (22)
203.02 (8.00)	610 (24)
215.09 (8.50)	610 (24)
228.6 (9.00)	660 (26)
260.4 (10.25)	711 (28)

Note: For tractor link pitches not shown, use the nearest pitch for the maximum shoe width