



CWC01

CREDIT RETURN	<input type="checkbox"/>	REF: CR-
WARRANTY CLAIM	<input type="checkbox"/>	REF: WA-
PRODUCT INFORMATION	<input type="checkbox"/>	REF: PIS-
DATE SUBMITTED:		

INVOICE NUMBER:		SALES ORDER NUMBER	
COMPANY NAME:			
CONTACT FULL NAME:			
CONTACT NUMBERS:	Tell:	E-mail:	<u>signature</u>
PURCHASE BRANCH	<input type="checkbox"/> JOHANNESBURG <input type="checkbox"/> EAST LONDON <input type="checkbox"/> KATHU	<input type="checkbox"/> CAPE TOWN <input type="checkbox"/> PORT ELIZABETH	<input type="checkbox"/> WINDHOEK <input type="checkbox"/> HARARE
TYPE OF PART CLAIMED OR RETURNED	<input type="checkbox"/> UNDERCARRIAGE	<input type="checkbox"/> GROUND ENGAGING TOOLS (GET)	<input type="checkbox"/> MISCELLANEOUS PARTS
PART NUMBER	DESCRIPTION	QUANTITY	
CUSTOMER= PROBLEM ORIGINATED FROM			
<input type="checkbox"/>	INCORRECT DETAILS & PART NUMBER SUPPLIED BY CUSTOMER WHEN PLACING THE ORDER.		
<input type="checkbox"/>	INCORRECT PART NUMBER OR QTY INVOICED BY SALES CONSULTANT		
<input type="checkbox"/>	PART SUPPLIED DO NOT CORRESPOND WITH PART NUMBER ORDERED		
<input type="checkbox"/>	SAMPLE SUPPLIED BY ITR RETURNED		
<input type="checkbox"/>	OTHER	DETAILS:	
<input type="checkbox"/>	WARRANTY DETAILS:		
ITR SALES CONSULTANT= PROVIDE DETAIL ON CUSTOMER COMMENT			
PLEASE NOTE: PICTURES OF DAMAGES; FAILURE AND/OR PROBLEMS OCCURRED SHOULD BE ATTACHED OR EMAILED to logistics@itrafrica.com			
MANDATORY: ATTACH A COPY OF THE ORIGINAL PURCHASE INVOICE CLAIMS OR CREDIT SUBMITTED WITHOUT AN COPY OF THE ORIGINAL PURCHASE INVOICE WILL BE AUTOMATICALLY REJECTED			
ITR OFFICE USE ONLY			
SALES CONSULTANT:		RECEIVERS FULL NAME:	
DATE:	<u>signature</u>	DATE:	<u>signature</u>